

# CERTIFICATE



**Uluslararası  
Belgelendirme**



**SER RACK KABİNET TEKNOLOJİ VE  
BİLİŞİM SİSTEMLERİ SANAYİ TİCARET  
LİMİTED ŞİRKETİ**

**EMEK MAH. ARZU SK. NO: 46  
SANCAKTEPE/ İSTANBUL/TÜRKİYE**

**“ Customer Satisfaction and Complaints Management System”**

It certifies that it is established and implemented, and the audit performed by BEL  
it confirms that this management system meets the requirements of the following standard.

**(ISO 10002:2018)**

|                           |              |
|---------------------------|--------------|
| Certificate Number        | : A1528949-1 |
| Certificate Code          | : SER RACK   |
| Certificate Issue Date    | : 01.09.2022 |
| Certificate Validity Date | : 01.09.2023 |
| Certificate Period        | : 1 YEAR     |

This certificate is valid for 1 year as long as the system is effectively maintained and surveillance audits are carried out on time.  
Although BEL shows the necessary care and competence in the conduct of the audit, he / she accepts responsibility, including in most cases.  
The ownership right of this document belongs to BEL and must be returned when requested



**BELCERT ULUSLARARASI BELGELENDİRME ŞİRKETİ**

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